LNO Evaluation

1. Are you ready to begin?			
		Response Percent	**Response Count**
Yes		**100.0%**	**676**
		answered question	**676**
		skipped question	**0**

2. At which site do you do the majority of your work? (pull down menu)			
		Response Percent	**Response Count**
Andrews LTER (AND)		5.2%	34
Arctic LTER (ARC)		3.2%	21
Baltimore Ecosystem Study (BES)		2.0%	13
Bonanza Creek LTER (BNZ)		3.8%	25
Central Arizona-Phoenix (CAP)		4.4%	29
California Current Ecosystem (CCE)		0.9%	6
Cedar Creek LTER (CDR)		1.8%	12
Coweeta LTER (CWT)		2.3%	15
Florida Coastal Everglades (FCE)		**8.4%**	**55**
Georgia Coastal Ecosystems (GCE)		3.2%	21
Harvard Forest (HFR)		2.4%	16
Hubbard Brook LTER (HBR)		3.2%	21
Jornada Basin (JRN)		4.0%	26
Kellogg Biological Station (KBS)		6.3%	41
Konza LTER (KNZ)		5.3%	35
Luquillo LTER (LUQ)		6.4%	42
McMurdo Dry Valleys (MCM)		2.9%	19
Moorea Coral Reef (MCR)		3.2%	21
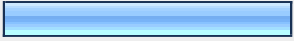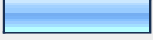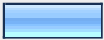
		Response Percent	Response Count
Niwot Ridge LTER (NWT)		2.7%	18
North Temperate Lakes (NTL)		2.1%	14
Palmer Station (PAL)		1.5%	10
Plum Island Ecosystem (PIE)		2.0%	13
Santa Barbara Coastal (SBC)		4.4%	29
Sevilleta LTER (SEV)		5.3%	35
Shortgrass Steppe (SGS)		4.0%	26
Virigina Coast Reserve (VCR)		4.0%	26
Not currently associated with any site.		5.0%	33
	answered question		656
	skipped question		20

3. Which one of the following best describes your role at your research site?

		Response Percent	Response Count
Lead PI		4.3%	28
Co PI		21.3%	138
Information Manager		4.6%	30
Graduate Student		**29.1%**	**189**
Education/Outreach Coordinator		2.2%	14
Education Researcher		0.8%	5
Site Scientist/Educator		13.1%	85
Other (please specify)		24.7%	160
	answered question		649
	skipped question		27
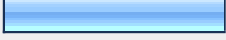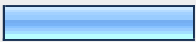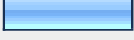
4. How would you describe your level of expertise with Ecological Metadata Language (EML)?

		Response Percent	Response Count
Very High		24.1%	7
High		**27.6%**	**8**
Moderate		**27.6%**	**8**
Low		17.2%	5
None		3.4%	1
Don't know		0.0%	0
		answered question	**29**
		skipped question	**647**

5. On average, how often do you request assistance from LNO staff in the implementation of Ecological Metadata Language?

		Response Percent	Response Count
Daily		0.0%	0
Less than daily but more than weekly		0.0%	0
Weekly		6.9%	2
Less than weekly but more than monthly		3.4%	1
Monthly		0.0%	0
Less than monthly but more than yearly		24.1%	7
Yearly		20.7%	6
Never		**34.5%**	**10**
Don't know		10.3%	3
		answered question	**29**
		skipped question	**647**
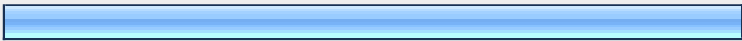
6. Rate your satisfaction with assistance you have received from LNO staff in the implementation of Ecological Metadata Language?

		Response Percent	Response Count
Very satisfied		**36.8%**	**7**
Satisfied		31.6%	6
Neither satisfied or dissatisfied		15.8%	3
Dissatisfied		0.0%	0
Very dissatisfied		5.3%	1
Don't Know		10.5%	2
	answered question		**19**
	skipped question		**657**

7. How confident are you in the security of the LNO site and databases?
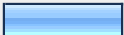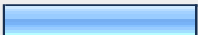
		Response Percent	Response Count
0 - Not at all confident		0.0%	0
1		3.4%	1
2		0.0%	0
3		0.0%	0
4		0.0%	0
5		0.0%	0
6		3.4%	1
7		10.3%	3
8		**24.1%**	**7**
9		**24.1%**	**7**
10 - Extremely confident		20.7%	6
Don't Know		13.8%	4

		answered question	29
		skipped question	647
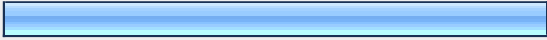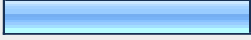
8. Have you requested assistance from the LNO in the last 6 months?

		Response Percent	Response Count
Yes		15.7%	102
No		**81.5%**	**528**
Don't Know		2.8%	18
		answered question	648
		skipped question	28

9. About how many times in the last 6 months have you requested assistance from the LNO staff? (Please enter 0 if the answer is zero.)

	Response Average	Response Total	Response Count
Number of times in the last 6 months	0.00	0	0
	answered question		0
	skipped question		676
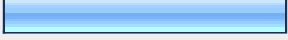
10. Which one of the following methods did you use most frequently to request assistance?

		Response Percent	Response Count
Submitted request to tech_support@lternet.edu and/or office_support@lternet.edu		14.7%	15
Sent an email directly to LNO staff person		**72.5%**	**74**
Telephoned an LNO staff person		2.9%	3
Other (please specify)		9.8%	10
	answered question		102
	skipped question		574

11. For what reason did you not submit your request to the request tracking system at tech_support@lternet.edu or office_support@lternet.edu?

		Response Percent	Response Count
Too impersonal		5.8%	5
Needed the information immediately		12.8%	11
Had other time concerns		3.5%	3
Wasn't sure my question was appropriate for this system		20.9%	18
Unaware of request tracking system		**38.4%**	**33**
Other (please specify)		18.6%	16
	answered question		86
	skipped question		590
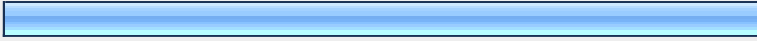
12. ...the timeliness of response to your problem?

		Response Percent	Response Count
Very Satisfied		**60.0%**	**60**
Satisfied		27.0%	27
Neither satisfied or dissatisfied		4.0%	4
Dissatisfied		4.0%	4
Very Dissatisfied		1.0%	1
Don't know		4.0%	4
		answered question	**100**
		skipped question	**576**
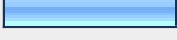
13. ...the usefulness of the help you received?
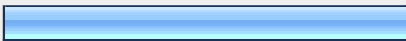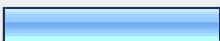
		Response Percent	Response Count
Very Satisfied		**57.0%**	**57**
Satisfied		31.0%	31
Neither Satisfied or Dissatisfied		5.0%	5
Dissatisfied		4.0%	4
Very Dissatisfied		0.0%	0
Don't Know		3.0%	3
		answered question	**100**
		skipped question	**576**
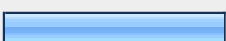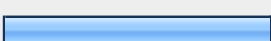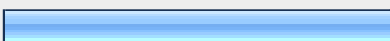
14. Do you use the @lternet.edu mail aliases (where you just type in first initial-last name) to contact individuals in the LTER network?

		Response Percent	Response Count
Yes		13.5%	87
No		**83.4%**	**537**
Don't Know		3.1%	20
		answered question	644
		skipped question	32
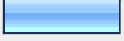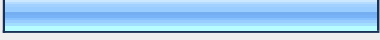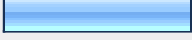
15. About how often do you use the @lternet.edu mail aliases?
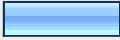
		Response Percent	Response Count
Daily		4.7%	5
Less than daily but more than weekly		4.7%	5
Weekly		8.5%	9
Less than weekly but more than monthly		6.6%	7
Monthly		10.4%	11
Less than monthly but more than yearly		**34.9%**	**37**
Yearly		11.3%	12
Don't know		18.9%	20
		answered question	106
		skipped question	570
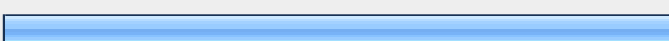
16. In your experience, about how often do the @lternet.edu mail aliases function properly?

		Response Percent	Response Count
Always		**44.3%**	47
Most of the time		29.2%	31
Sometimes		2.8%	3
Never		0.0%	0
Don't Know		23.6%	25
		answered question	106
		skipped question	570
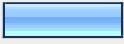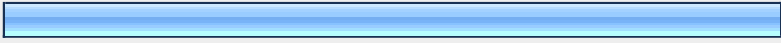
17. Why don't you use the @lternet.edu mail aliases to contact individuals in the LTER network?

		Response Percent	Response Count
Too time consuming		0.2%	1
They are often incorrect		0.0%	0
It's easier to use another email address		24.1%	129
Not familiar with the mail alias system		29.2%	156
Have not had the need		**42.6%**	228
Other (please specify)		3.9%	21
		answered question	535
		skipped question	141
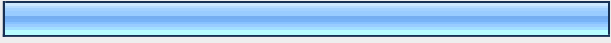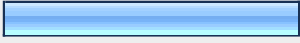
18. Do you use the LNO-established e-mail group lists to contact groups within the LTER network?

		Response Percent	Response Count
Yes		17.5%	112
No		**82.5%**	**529**
	answered question		641
	skipped question		35

19. About how often do you use the e-mail group lists function?

		Response Percent	Response Count
Daily		2.7%	3
Less than daily but more than weekly		4.5%	5
Weekly		5.4%	6
Less than weekly but more than monthly		8.0%	9
Monthly		12.5%	14
Less than monthly but more than yearly		**41.1%**	**46**
Yearly		20.5%	23
Don't Know		5.4%	6
	answered question		112
	skipped question		564

20. In your experience, about how often do the e-mail group lists function properly?

		Response Percent	Response Count
Always		**50.0%**	**56**
Most of the time		32.1%	36
Sometimes		3.6%	4
Never		1.8%	2
Don't Know		12.5%	14
	answered question		112
	skipped question		564

21. Why don't you use the LNO-established e-mail group lists to contact groups within the LTER Network?

		Response Percent	Response Count
Too time consuming		0.0%	0
They are often incorrect		0.2%	1
It's easier to use another group mail function		3.8%	20
Don't know which ones exist or who they reach		19.0%	100
Have not had the need		**73.6%**	**388**
Other (please specify)		3.4%	18
	answered question		527
	skipped question		149

22. Have you ever used Videoconferencing services provided by the LNO?

		Response Percent	Response Count
Yes		12.7%	81
No		**85.8%**	**548**
Don't Know		1.6%	10
	answered question		639
	skipped question		37

23. Why haven't you used the videoconferencing services provided by the LNO?

		Response Percent	Response Count
No need to do this		**66.8%**	**373**
Time issues with other participants		0.4%	2
Lack necessary connectivity		0.7%	4
Lack necessary equipment		3.0%	17
Wasn't aware it was offered		32.4%	181
Other (please specify)		5.6%	31
	answered question		558
	skipped question		118

24. About how often do you use the Videoconferencing services?

	Response Percent	Response Count
Daily	0.0%	0
Less than daily but more than weekly	0.0%	0
Weekly	1.2%	1
Less than weekly but more than monthly	11.1%	9
Monthly	28.4%	23
Less than monthly but more than yearly	**34.6%**	**28**
Yearly	16.0%	13
Don't know	8.6%	7
	answered question	81
	skipped question	595

25. Rate your level of satisfaction regarding the quality of the videoconferencing services provided by the LNO.

	Response Percent	Response Count
Very satisfied	39.5%	32
Satisfied	**43.2%**	**35**
Neither satisfied or dissatisfied	8.6%	7
Dissatisfied	6.2%	5
Very Dissatisfied	1.2%	1
Don't Know	1.2%	1
	answered question	81
	skipped question	595

26. Do you use the Climate Database (http://www.fsl.orst.edu/climhy)?

		Response Percent	Response Count
Yes		23.4%	149
No		**76.6%**	**489**
	answered question		638
	skipped question		38
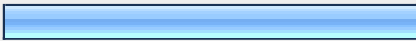
27. For which of the following reasons do you not use the Climate Database?

		Response Percent	Response Count
Not pertinent to my research		**43.8%**	**213**
Too difficult to access		0.8%	4
Too difficult to use		0.4%	2
Wasn't aware there was one		43.2%	210
Other (please specify)		11.7%	57
	answered question		486
	skipped question		190

28. Approximately how often do you access the Climate Database?

		Response Percent	Response Count
Daily		0.0%	0
Less than daily but more than weekly		0.7%	1
Weekly		0.7%	1
Less than weekly but more than monthly		0.7%	1
Monthly		10.2%	15
Less than monthly but more than yearly		**47.6%**	**70**
Yearly		35.4%	52
Don't Know		4.8%	7
		answered question	147
		skipped question	529

29. Rate your level of satisfaction regarding the following operations on the Climate Database.

	Very Satisfied	Satisfied	Neither satisfied or dissatisfied	Dissatisfied	Very Dissatisfied	I don't use this function	Don't Know	Res C
Usefulness/ease of interface	10.9% (16)	**63.9% (94)**	15.6% (23)	4.1% (6)	0.7% (1)	0.7% (1)	4.1% (6)	
Finding metadata	9.5% (14)	**52.4% (77)**	23.1% (34)	4.1% (6)	1.4% (2)	3.4% (5)	6.1% (9)	
Finding data	16.3% (24)	**57.8% (85)**	18.4% (27)	3.4% (5)	0.7% (1)	0.0% (0)	3.4% (5)	
Downloading data	19.0% (28)	**58.5% (86)**	13.6% (20)	2.0% (3)	0.0% (0)	0.7% (1)	6.1% (9)	
Graphing data	11.6% (17)	**38.1% (56)**	23.8% (35)	2.0% (3)	0.7% (1)	13.6% (20)	10.2% (15)	
							answered question	
							skipped question	
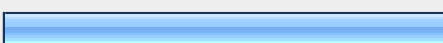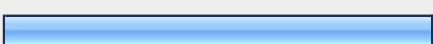
30. Do you use the Hydrology Database (http://www.fsl.orst.edu/climhy)?

		Response Percent	Response Count
Yes		10.8%	68
No		**89.2%**	**564**
		answered question	632
		skipped question	44

31. For which of the following reasons do you not use the Hydrology Database?

		Response Percent	Response Count
Not pertinent to my research		**58.4%**	**327**
Too difficult to access		0.5%	3
Too difficult to use		0.4%	2
Wasn't aware there was one		31.8%	178
Other (please specify)		8.9%	50
		answered question	560
		skipped question	116

32. Approximately how often do you access the Hydrology Database?

		Response Percent	Response Count
Daily		0.0%	0
Less than daily but more than weekly		0.0%	0
Weekly		4.4%	3
Less than weekly but more than monthly		1.5%	1
Monthly		5.9%	4
Less than monthly but more than yearly		**45.6%**	**31**
Yearly		35.3%	24
Don't Know		7.4%	5
		answered question	68
		skipped question	608
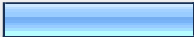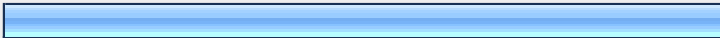
33. Rate your level of satisfaction regarding the following operations on the Hydrology Database.

	Very satisfied	Satisfied	Neither satisfied or dissatisfied	Dissatisfied	Very dissatisfied	I don't use this function	Don't Know	Res Co
Usefulness/ease of interface	20.6% (14)	**54.4% (37)**	13.2% (9)	2.9% (2)	1.5% (1)	0.0% (0)	7.4% (5)	
Finding metadata	14.7% (10)	**50.0% (34)**	19.1% (13)	2.9% (2)	2.9% (2)	1.5% (1)	8.8% (6)	
Finding data	17.6% (12)	**58.8% (40)**	14.7% (10)	0.0% (0)	1.5% (1)	0.0% (0)	7.4% (5)	
Downloading data	22.1% (15)	**52.9% (36)**	14.7% (10)	0.0% (0)	0.0% (0)	1.5% (1)	8.8% (6)	
Graphing data	11.8% (8)	**36.8% (25)**	20.6% (14)	1.5% (1)	1.5% (1)	14.7% (10)	13.2% (9)	
							answered question	
							skipped question	

34. Do you use the Personnel Directory (http://intranet.lternet.edu/)?

		Response Percent	Response Count
Yes		48.2%	303
No		**51.8%**	**325**
	answered question		628
	skipped question		48

35. For which of the following reasons do you not use the Personnel Directory?

		Response Percent	Response Count
Too difficult to access		1.2%	4
Too difficult to use		0.9%	3
It isn't current		2.2%	7
Wasn't aware there was one		**48.6%**	**158**
Other (please specify)		47.1%	153
	answered question		325
	skipped question		351

36. Approximately how often do you access the Personnel Directory?

		Response Percent	Response Count
Daily		0.3%	1
Less than daily but more than weekly		1.3%	4
Weekly		3.3%	10
Less than weekly but more than monthly		6.9%	21
Monthly		11.6%	35
Less than monthly but more than yearly		**49.2%**	**149**
Yearly		24.1%	73
Don't Know		3.3%	10
		answered question	303
		skipped question	373
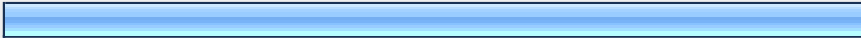
37. Rate your level of satisfaction regarding the following operations on the Personnel Directory.

	Very satisfied	Satisfied	Neither satisfied or dissatisfied	Dissatisfied	Very dissatisfied	I don't use this function	Don't Know	Res C
Usefulness/ease of interface	17.5% (53)	**61.1% (185)**	14.5% (44)	1.3% (4)	1.0% (3)	0.0% (0)	4.6% (14)	
Finding information for an individual in the directory	17.2% (52)	**59.7% (181)**	15.5% (47)	3.6% (11)	0.0% (0)	0.7% (2)	3.3% (10)	
Finding individuals involved with a core area, discipline, habitat, or type of organism	11.9% (36)	**43.6% (132)**	17.2% (52)	2.3% (7)	0.3% (1)	13.2% (40)	11.6% (35)	
							answered question	
							skipped question	
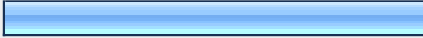
38. Do you use the LTER Bibliography (http://intranet.lternet.edu/)?

		Response Percent	Response Count
Yes		20.9%	131
No		**79.1%**	**497**
	answered question		628
	skipped question		48

39. For which of the following reasons do you not use the Bibliographic Database?

		Response Percent	Response Count
Too difficult to access		0.8%	4
Too difficult to use		0.8%	4
It isn't current		2.4%	12
Wasn't aware there was one		**60.7%**	**300**
Other (please specify)		35.2%	174
	answered question		494
	skipped question		182

40. Approximately how often do you access the Bibliographic Database?

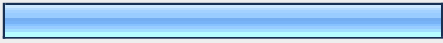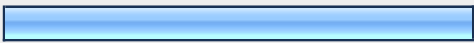|		Response Percent	Response Count
Daily		0.0%	0
Less than daily but more than weekly		0.0%	0
Weekly		2.3%	3
Less than weekly but more than monthly		6.9%	9
Monthly		13.0%	17
Less than monthly but more than yearly		**42.7%**	**56**
Yearly		26.7%	35
Don't Know		8.4%	11
		answered question	131
		skipped question	545

41. Rate your level of satisfaction regarding the following operations on the Bibliographic Database.

	Very satisfied	Satisfied	Neither satisfied or dissatisfied	Dissatisfied	Very dissatisfied	I don't use this function	Don't Know	Resp Co
Usefulness/ease of interface	20.6% (27)	**55.0% (72)**	16.8% (22)	2.3% (3)	0.0% (0)	1.5% (2)	3.8% (5)	
Finding information for a particular publication	21.5% (28)	**53.1% (69)**	16.9% (22)	3.1% (4)	0.0% (0)	1.5% (2)	3.8% (5)	
Finding information on publications relating to a particular topic in the bibliography	19.2% (25)	**47.7% (62)**	22.3% (29)	0.8% (1)	0.0% (0)	5.4% (7)	4.6% (6)	
		answered question						
		skipped question						

42. Have you ever used the LTER Network Remote Sensing Archive (http://www.lternet.edu/technology/ltergis/index.html

		Response Percent	Response Count
Yes		5.1%	32
No		**94.9%**	**591**
	answered question		623
	skipped question		53

43. For which of the following reasons do you not use the Remote Sensing Archive?

		Response Percent	Response Count
Not pertinent to my research		**46.2%**	**272**
Too difficult to access		0.2%	1
Too difficult to use		0.3%	2
There are better and/or more images elsewhere		5.3%	31
Wasn't aware there was one		38.9%	229
Other (please specify)		9.2%	54
	answered question		589
	skipped question		87

44. Approximately how often do you use access the Remote Sensing Archive?

		Response Percent	Response Count
Daily		0.0%	0
Less than daily but more than weekly		0.0%	0
Weekly		0.0%	0
Less than weekly but more than monthly		0.0%	0
Monthly		0.0%	0
Less than monthly but more than yearly		**40.6%**	**13**
Yearly		37.5%	12
Don't Know		21.9%	7
		answered question	32
		skipped question	644

45. Rate your level of satisfaction regarding the following operations on the Remote Sensing Archive.

	Very satisfied	Satisfied	Neither satisfied or dissatisfied	Dissatisfied	Very dissatisfied	I don't use this function	Don't Know	Res Cc
Usefulness/ease of interface	6.3% (2)	**50.0% (16)**	15.6% (5)	12.5% (4)	3.1% (1)	0.0% (0)	12.5% (4)	
Finding metadata	6.3% (2)	**43.8% (14)**	18.8% (6)	12.5% (4)	3.1% (1)	3.1% (1)	12.5% (4)	
Finding data	6.3% (2)	**43.8% (14)**	21.9% (7)	12.5% (4)	3.1% (1)	3.1% (1)	9.4% (3)	
Downloading data	9.4% (3)	**50.0% (16)**	18.8% (6)	9.4% (3)	0.0% (0)	0.0% (0)	12.5% (4)	
Site coverage	6.3% (2)	**31.3% (10)**	28.1% (9)	15.6% (5)	6.3% (2)	0.0% (0)	12.5% (4)	
							answered question	
							skipped question	
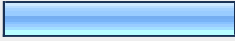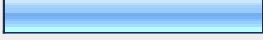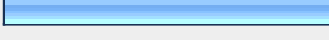
46. How often, if ever, has your work on an LNO server been affected by problems resulting in a delay or by a denial of service?

		Response Percent	Response Count
Daily		0.0%	0
Less than daily but more than weekly		0.0%	0
Weekly		0.5%	3
Less than weekly but more than monthly		0.5%	3
Monthly		1.3%	8
Less than monthly but more than yearly		4.4%	27
Yearly		3.7%	23
Never		**55.6%**	**345**
Don't Know		34.0%	211
		answered question	**620**
		skipped question	**56**
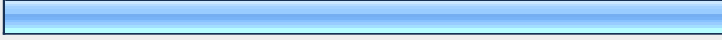
47. What additional services or modifications to existing services would you like the LNO to provide in support of Network Databases?
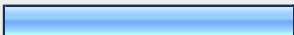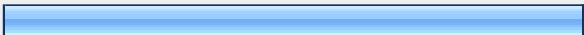
		Response Percent	Response Count
None		**84.8%**	**518**
Other (please specify)		15.2%	93
		answered question	**611**
		skipped question	**65**
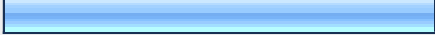
48. Rate your level of satisfaction with the timeliness of information you receive about the development of the Network Information System and its constituent databases.

		Response Percent	Response Count
Very satisfied		6.2%	38
Satisfied		25.4%	155
Neither satisfied or dissatisfied		28.3%	173
Dissatisfied		4.1%	25
Very dissatisfied		0.3%	2
Don't Know		**35.7%**	**218**
		answered question	611
		skipped question	65
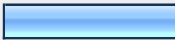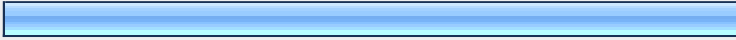
49. Do you use the Document Archive to access LTER records?
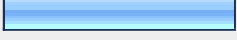
		Response Percent	Response Count
Yes		20.3%	124
No		**79.7%**	**486**
		answered question	610
		skipped question	66
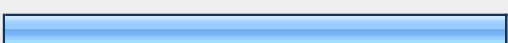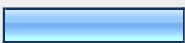
50. For which of the following reasons do you not use the Document Archive to access LTER records?

		Response Percent	Response Count
Too difficult to access		0.4%	2
Too difficult to use		0.6%	3
Wasn't aware there was one		31.8%	154
Haven't yet had a need for this function		**63.9%**	**310**
Other (please specify)		3.3%	16
		answered question	485
		skipped question	191

51. Approximately how often do you access LTER records?

		Response Percent	Response Count
Daily		0.0%	0
Less than daily but more than weekly		0.0%	0
Weekly		2.4%	3
Less than weekly but more than monthly		8.9%	11
Monthly		11.3%	14
Less than monthly but more than yearly		**47.6%**	**59**
Yearly		25.0%	31
Don't Know		4.8%	6
		answered question	124
		skipped question	552

52. Rate your level of satisfaction regarding the following operations in the Document Archive with regards to LTER records

	Very satisfied	Satisfied	Neither satisfied or dissatisfied	Dissatisfied	Very dissatisfied	Don't Know	Response Count
Ease of finding records	13.7% (17)	**47.6% (59)**	19.4% (24)	14.5% (18)	4.0% (5)	0.8% (1)	124
Completeness of records	12.9% (16)	**48.4% (60)**	16.1% (20)	12.1% (15)	5.6% (7)	4.8% (6)	124
Ease of downloading records	25.0% (31)	**54.0% (67)**	13.7% (17)	3.2% (4)	2.4% (3)	1.6% (2)	124
						answered question	124
						skipped question	552

53. Do you use the Data Catalog to discover and access data from LTER sites?

		Response Percent	Response Count
Yes		18.6%	113
No		81.4%	494
	answered question		607
	skipped question		69

54. For which of the following reasons do you not use the Data Catalog to discover and access LTER data?

		Response Percent	Response Count
Too difficult to access		0.2%	1
Too difficult to use		2.0%	10
Wasn't aware there was one		25.4%	125
Haven't yet had a need for this function		**64.1%**	**316**
Other (please specify)		8.3%	41
	answered question		493
	skipped question		183

55. Approximately how often do you access the Data Catalog?

		Response Percent	Response Count
Daily		0.0%	0
Less than daily but more than weekly		0.0%	0
Weekly		4.5%	5
Less than weekly but more than monthly		7.1%	8
Monthly		8.9%	10
Less than monthly but more than yearly		**55.4%**	**62**
Yearly		19.6%	22
Don't Know		4.5%	5
	answered question		112
	skipped question		564

56. Rate your level of satisfaction regarding the following operations in the Data Catalog.

	Very satisfied	Satisfied	Neither satisfied or dissatisfied	Dissatisfied	Very dissatisfied	Don't Know	Response Count
Ease of finding data	9.8% (11)	**49.1% (55)**	27.7% (31)	11.6% (13)	0.9% (1)	0.9% (1)	112
Completeness of data	7.1% (8)	**38.4% (43)**	31.3% (35)	15.2% (17)	2.7% (3)	5.4% (6)	112
Ease of downloading data	11.6% (13)	**49.1% (55)**	25.9% (29)	8.0% (9)	0.9% (1)	4.5% (5)	112
					answered question		112
					skipped question		564

57. Do you use the Image Archive of still and video images (http://www.lternet.edu/gallery/)?

		Response Percent	Response Count
Yes		10.9%	66
No		**89.1%**	**539**
	answered question		605
	skipped question		71
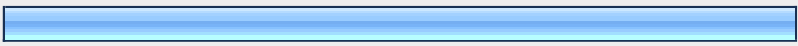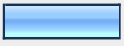
58. For which of the following reasons do you not use the Image Archive?

		Response Percent	Response Count
Too difficult to access		0.4%	2
Too difficult to use		0.4%	2
Insufficient number of images		1.3%	7
Wasn't aware there was one		36.7%	198
Haven't yet had a need for this function		**57.7%**	**311**
Other (please specify)		3.5%	19
	answered question		539
	skipped question		137

59. Approximately how often do you access the Image Archive?

		Response Percent	Response Count
Daily		0.0%	0
Less than daily but more than weekly		0.0%	0
Weekly		0.0%	0
Less than weekly but more than monthly		3.0%	2
Monthly		6.1%	4
Less than monthly but more than yearly		**51.5%**	**34**
Yearly		34.8%	23
Don't Know		4.5%	3
		answered question	66
		skipped question	610

60. Rate your level of satisfaction with the following aspects of the Image Archive:

	Very satisfied	Satisfied	Neither satisfied or dissatisfied	Dissatisfied	Very dissatisfied	Don't Know	Response Count
Ease of finding images	10.6% (7)	**60.6% (40)**	21.2% (14)	4.5% (3)	0.0% (0)	3.0% (2)	66
Completeness of archive	3.0% (2)	31.8% (21)	**37.9% (25)**	12.1% (8)	7.6% (5)	7.6% (5)	66
Ease of downloading images	16.7% (11)	**66.7% (44)**	10.6% (7)	0.0% (0)	0.0% (0)	6.1% (4)	66
Image quality	18.2% (12)	**54.5% (36)**	15.2% (10)	7.6% (5)	1.5% (1)	3.0% (2)	66
Variety of images available	4.5% (3)	**50.0% (33)**	19.7% (13)	15.2% (10)	6.1% (4)	4.5% (3)	66
						answered question	66
						skipped question	610

61. What additional services or modifications to existing services would you like the LNO to provide in support of Network Cyberinfrastructure?

		Response Percent	Response Count
None		**87.4%**	**529**
Other (please specify)		12.6%	76
		answered question	**605**
		skipped question	**71**
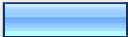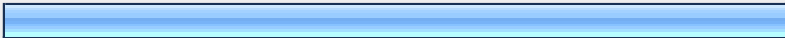
62. Please rate your level of satisfaction with the general format and look of the following LNO Outreach Services:

	Haven't seen it	Very satisfied	Satisfied	Neither satisfied or dissatisfied	Dissatisfied	Very dissatisfied	Don't Know	Resp Co
LTER newsletter	18.2% (105)	18.7% (108)	**37.7% (218)**	11.2% (65)	1.2% (7)	0.3% (2)	12.6% (73)	
LTER online newsletter	21.8% (126)	15.4% (89)	**34.4% (199)**	14.5% (84)	1.0% (6)	0.2% (1)	12.6% (73)	
Your site's brochure	16.4% (95)	21.3% (123)	**32.7% (189)**	12.6% (73)	2.9% (17)	0.3% (2)	13.7% (79)	
ALL-LTER (Network) brochure	**33.0% (191)**	9.3% (54)	27.2% (157)	10.6% (61)	0.9% (5)	0.3% (2)	18.7% (108)	
LTER Network Public Website	16.4% (95)	14.2% (82)	**36.9% (213)**	13.7% (79)	3.6% (21)	0.5% (3)	14.7% (85)	
LTER Intranet Website	23.7% (137)	8.3% (48)	**25.6% (148)**	16.3% (94)	4.3% (25)	0.2% (1)	21.6% (125)	
LNO website	**28.4% (164)**	9.0% (52)	23.0% (133)	14.7% (85)	2.1% (12)	0.2% (1)	22.7% (131)	
LTER's exhibit at various national science meetings	**29.2% (169)**	11.2% (65)	25.6% (148)	10.6% (61)	1.0% (6)	0.7% (4)	21.6% (125)	
							answered question	
							skipped question	
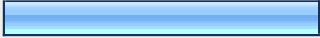
63. Thinking about the content of the outreach methods used by LNO to communicate information to network scientists, how satisfi
are you with:
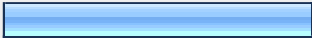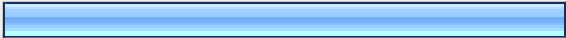
	Haven't seen it	Very satisfied	Satisfied	Neither satisfied or dissatisfied	Dissatisfied	Very dissatisfied	Don't Know	Resp Co
LTER newsletter	17.1% (99)	18.7% (108)	**35.3% (204)**	11.9% (69)	1.4% (8)	0.0% (0)	15.6% (90)	
LTER online newsletter	20.8% (120)	15.1% (87)	**31.1% (180)**	15.4% (89)	1.6% (9)	0.0% (0)	16.1% (93)	
LTER Network Public Website	17.8% (103)	13.5% (78)	**33.0% (191)**	15.1% (87)	3.1% (18)	0.0% (0)	17.5% (101)	
LTER Intranet Website	22.5% (130)	8.3% (48)	**24.4% (141)**	17.6% (102)	4.3% (25)	0.0% (0)	22.8% (132)	
LNO website	**26.8% (155)**	9.5% (55)	21.5% (124)	16.6% (96)	2.1% (12)	0.0% (0)	23.5% (136)	
LNO annual report	**36.2% (209)**	4.3% (25)	16.4% (95)	14.7% (85)	1.2% (7)	0.0% (0)	27.2% (157)	
Visits to sites by LNO staff	29.2% (169)	6.6% (38)	15.1% (87)	13.5% (78)	1.4% (8)	0.3% (2)	**33.9% (196)**	
Annual Presentations to the Executive Board by LNO staff	**39.4% (228)**	4.0% (23)	8.1% (47)	12.5% (72)	0.9% (5)	0.2% (1)	34.9% (202)	
							answered question	
							skipped question	
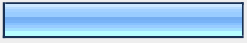
64. What changes or additions to LNO's outreach services and/or materials would you like the LNO to provide?
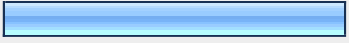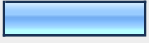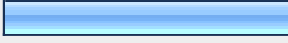
		Response Percent	Response Count
None		**86.9%**	**502**
Other (please specify)		13.1%	76
		answered question	578
		skipped question	98

65. Have you ever submitted a proposal to the LNO for a research working group meeting (e.g., after the 2006 ASM)?

		Response Percent	Response Count
Yes		13.5%	78
No		**86.5%**	**500**
	answered question		578
	skipped question		98
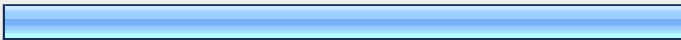
66. In general how satisfied were you with the fairness of the proposal review process?

		Response Percent	Response Count
Very satisfied		34.6%	27
Satisfied		**43.6%**	**34**
Neither satisfied nor dissatisfied		14.1%	11
Dissatisfied		5.1%	4
Very dissatisfied		2.6%	2
Don't Know		0.0%	0
	answered question		78
	skipped question		598

67. Have you ever attended a training session or meeting organized by LNO?

		Response Percent	Response Count
Yes		33.7%	195
No		**61.9%**	**358**
Don't Know		4.3%	25
	answered question		578
	skipped question		98

68. Did you attend a training session facilitated by LNO?

		Response Percent	Response Count
Yes		26.2%	51
No		**69.7%**	**136**
Don't Know		4.1%	8
	answered question		195
	skipped question		481
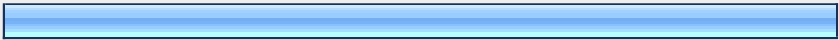
69. Why haven't you attended an LNO training session?

		Response Percent	Response Count
Wasn't aware they were offered		**37.5%**	**54**
No Time		15.3%	22
No funding to attend		9.0%	13
Topics not of interest		31.3%	45
Other (please specify)		6.9%	10
	answered question		144
	skipped question		532

70. Rate your level of satisfaction with the following elements of the last training session you attended.

	Very satisfied	Satisfied	Neither satisfied or dissatisfied	Dissatisfied	Very dissatisfied	Don't Know	Response Count
Organization of the training session	**49.0% (25)**	45.1% (23)	2.0% (1)	2.0% (1)	0.0% (0)	2.0% (1)	51
Relevance of the training topic to your research	**49.0% (25)**	33.3% (17)	9.8% (5)	5.9% (3)	0.0% (0)	2.0% (1)	51
Subject expertise of presenter/trainer	**51.0% (26)**	37.3% (19)	7.8% (4)	0.0% (0)	2.0% (1)	2.0% (1)	51
Ability of experts to get information across	41.2% (21)	**43.1% (22)**	9.8% (5)	2.0% (1)	2.0% (1)	2.0% (1)	51
Increase in your understanding the topic areas	**43.1% (22)**	**43.1% (22)**	7.8% (4)	2.0% (1)	2.0% (1)	2.0% (1)	51
					answered question		51
					skipped question		625

71. Have you ever attended any other types of meetings facilitated by LNO? (Research working group meeting, planning group meeting, governance/committee meeting)

		Response Percent	Response Count
Yes		**74.9%**	**146**
No		22.6%	44
Don't Know		2.6%	5
		answered question	195
		skipped question	481

72. Which of the following types of meetings, organized by LNO, have you attended

	Yes	No	Don't Know	Response Count
Research working group meeting	**72.6% (106)**	23.3% (34)	4.1% (6)	146
Planning group meeting	**49.3% (72)**	45.2% (66)	5.5% (8)	146
Governance/committee meeting	43.2% (63)	**52.1% (76)**	4.8% (7)	146
			answered question	146
			skipped question	530

73. Considering all the LNO-organized meetings you have attended, please rate your general level of satisfaction with the following elements of those meetings.

	Very satisfied	Satisfied	Neither satisfied or dissatisfied	Dissatisfied	Very dissatisfied	Don't Know	Response Count
Ease of making travel arrangements	**45.5% (66)**	42.1% (61)	6.9% (10)	1.4% (2)	1.4% (2)	2.8% (4)	145
Timeliness and ease of reimbursement	32.4% (47)	**41.4% (60)**	12.4% (18)	4.8% (7)	1.4% (2)	7.6% (11)	145
Adequacy of pre-meeting information about logistics	40.0% (58)	**46.2% (67)**	7.6% (11)	3.4% (5)	0.0% (0)	2.8% (4)	145
Ease in finding follow-up information	31.0% (45)	**37.2% (54)**	19.3% (28)	6.2% (9)	0.7% (1)	5.5% (8)	145
						answered question	145
						skipped question	531

74. What additional services or modifications to existing services would you like the LNO to provide in support of LTER meetings?

		Response Percent	Response Count
None		**92.0%**	531
Other (please specify)		8.0%	46
		answered question	577
		skipped question	99
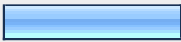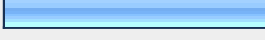
75. The LNO-provided services are to facilitate your participation in LTER Network research and education. Please indicate how imp
experience the following LNO services are.

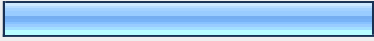|	0 - Not at all important	1	2	3	4	5	6	7	8	9	10 Extre impo
@lternet.edu mail aliases	**31.5% (180)**	6.1% (35)	6.0% (34)	4.7% (27)	1.8% (10)	7.2% (41)	2.3% (13)	4.2% (24)	3.7% (21)	3.0% (17)	4.0%
LNO-established e-mail group lists	17.4% (100)	5.4% (31)	5.1% (29)	5.6% (32)	4.2% (24)	7.7% (44)	3.8% (22)	6.8% (39)	5.6% (32)	4.4% (25)	8.2%
Technical assistance	11.2% (64)	3.5% (20)	4.9% (28)	2.6% (15)	2.8% (16)	8.2% (47)	4.6% (26)	6.7% (38)	7.9% (45)	6.3% (36)	11.4 (6
Training sessions	11.6% (66)	4.6% (26)	4.7% (27)	2.8% (16)	3.2% (18)	6.7% (38)	4.4% (25)	6.5% (37)	7.7% (44)	5.1% (29)	6.0%
Research working group meetings	5.9% (34)	1.9% (11)	1.0% (6)	2.1% (12)	2.4% (14)	5.2% (30)	5.6% (32)	7.2% (41)	11.7% (67)	10.5% (60)	18.0 (10
All Scientists' Meetings	3.5% (20)	1.4% (8)	2.1% (12)	1.4% (8)	2.8% (16)	4.0% (23)	4.4% (25)	7.2% (41)	12.2% (70)	14.5% (83)	**27.0 (15**
Governance/committee meetings	9.5% (54)	1.8% (10)	3.9% (22)	2.3% (13)	3.7% (21)	6.3% (36)	4.6% (26)	4.9% (28)	6.0% (34)	7.9% (45)	7.4%
Planning meetings	8.1% (46)	1.8% (10)	4.1% (23)	2.7% (15)	3.2% (18)	4.9% (28)	4.8% (27)	7.4% (42)	7.2% (41)	7.8% (44)	9.0%
Climate Database	7.2% (41)	2.5% (14)	2.3% (13)	1.9% (11)	1.9% (11)	6.3% (36)	4.2% (24)	6.3% (36)	10.0% (57)	9.6% (55)	17.0 (9
Hydrology Database	8.7% (50)	3.0% (17)	2.6% (15)	2.6% (15)	1.7% (10)	4.7% (27)	4.4% (25)	6.5% (37)	9.4% (54)	7.9% (45)	14.2 (8
Personnel Database	7.0% (40)	2.8% (16)	3.0% (17)	3.2% (18)	3.3% (19)	9.5% (54)	5.3% (30)	9.2% (52)	9.3% (53)	8.8% (50)	14.3 (8
Data Catalog	5.4% (31)	1.2% (7)	0.7% (4)	2.3% (13)	2.5% (14)	7.2% (41)	3.9% (22)	5.8% (33)	12.4% (71)	11.2% (64)	19.3 (11
											ans
											s

76. How important are the following services?

	0 - Not at all important	1	2	3	4	5	6	7	8	9	Ex... im...
All Site Bibliography	8.1% (46)	2.3% (13)	3.7% (21)	3.5% (20)	2.6% (15)	8.6% (49)	6.0% (34)	8.6% (49)	8.8% (50)	7.2% (41)	1
Remote Sensing Archive	7.5% (43)	2.6% (15)	3.3% (19)	3.5% (20)	3.9% (22)	7.2% (41)	4.0% (23)	6.0% (34)	8.2% (47)	7.5% (43)	1
Videoconferencing services	11.1% (63)	2.5% (14)	4.2% (24)	3.5% (20)	2.6% (15)	7.2% (41)	5.6% (32)	5.8% (33)	7.0% (40)	6.1% (35)	8.9
Governance Document Archive	9.3% (53)	3.2% (18)	6.3% (36)	3.0% (17)	3.7% (21)	8.4% (48)	3.5% (20)	5.1% (29)	5.1% (29)	5.6% (32)	6.3
Historic Document Archive	7.7% (44)	1.9% (11)	3.5% (20)	3.0% (17)	2.6% (15)	8.8% (50)	4.7% (27)	6.3% (36)	8.1% (46)	8.4% (48)	1
Image Archive	6.1% (35)	2.3% (13)	3.3% (19)	3.2% (18)	3.9% (22)	9.3% (53)	4.4% (25)	9.6% (55)	9.6% (55)	9.5% (54)	1
LTER Network Public Website	6.3% (36)	0.7% (4)	2.5% (14)	3.0% (17)	1.8% (10)	6.8% (39)	4.4% (25)	6.3% (36)	15.1% (86)	12.5% (71)	1
LTER Intranet Website	7.0% (40)	0.5% (3)	2.5% (14)	2.3% (13)	3.2% (18)	8.6% (49)	4.7% (27)	4.9% (28)	10.9% (62)	9.8% (56)	1
LNO website	7.2% (41)	1.4% (8)	2.6% (15)	2.5% (14)	3.3% (19)	11.2% (64)	3.3% (19)	6.8% (39)	9.8% (56)	8.2% (47)	1
LTER online newsletter	6.5% (37)	1.8% (10)	3.3% (19)	3.7% (21)	4.2% (24)	9.3% (53)	7.7% (44)	10.0% (57)	11.4% (65)	10.2% (58)	9.8
LTER printed newsletter	11.8% (67)	5.4% (31)	5.6% (32)	4.0% (23)	3.9% (22)	10.2% (58)	6.8% (39)	8.8% (50)	7.4% (42)	7.0% (40)	6.7
LNO annual report	8.9% (51)	3.0% (17)	5.3% (30)	3.3% (19)	3.9% (22)	10.0% (57)	6.1% (35)	4.2% (24)	5.8% (33)	6.5% (37)	7.4
Visits to sites by LNO staff	8.8% (50)	2.5% (14)	4.4% (25)	1.8% (10)	1.6% (9)	9.6% (55)	4.0% (23)	4.6% (26)	7.5% (43)	7.0% (40)	8.1

77. How would you rate the overall performance of LNO in their provision of services to support your participation in LTER Network-related research?

		Response Percent	Response Count
Excellent		19.3%	110
Good		**40.7%**	**232**
Fair		8.4%	48
Poor		2.8%	16
Don't Know		28.8%	164
	answered question		570
	skipped question		106

78. If you would like to share your answers and comments with your name attached, click the button below. *Otherwise your answers on this evaluation will remain confidential.*

		Response Percent	Response Count
Attach my name to my answers		**100.0%**	**19**
	answered question		19
	skipped question		657

79. If you have comments regarding this survey or suggestions for improvement, please let us know:

	Response Count
	43
answered question	43
skipped question	633